

# Hear from the people shaping our technology future

NICTA  
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Laboratory



## Craig Lapsley

Fire Services Commissioner, Victoria

### INTEROPERABILITY: A PRIMARY NEED OF EMERGENCY SERVICES

**Abstract** The focus of the Fire Services Commissioner is on developing an integrated fire ready force, an integrated network of partner organisations outside the traditional emergency services organisations and a fire ready and safe community.

Everything the fire services – and emergency service partners - do must be measured by the value that is ultimately added to community safety and this involves understanding how emergency services can best help the community.

Key to the effective future delivery of emergency services is interoperability.

This presentation will focus on the “technology as an enabler” aspect of interoperability, and the contributions from external providers, private sector and academic, to help emergency services address needed improvement in interoperability.

Emergency services have to operate in a communications rich environment, where interoperability will be demanded not just between emergency services and emergency service partners, but with the wider community information infrastructure.

**Biography** In 2010, Craig was appointed as the first Fire Services Commissioner for Victoria. The Fire Services Commissioner has legislative responsibility to provide leadership to the three fire services and is the senior operational fire-fighter in Victoria. Craig Lapsley has enjoyed an impressive career in the Emergency Management sector for nearly 30 years. The majority time of Craig’s employment has been with the Country Fire Authority (CFA).



#### Date

Thursday 7<sup>th</sup> July 2011

#### Agenda

Networking and Refreshments: 5-6pm  
Seminar: 6-7pm

#### Venue

Brown Theatre, Level 1  
Building 193, EEE  
Wilson Ave

University of Melbourne, Parkville

#### RSVP

Bookings are essential. Please email  
[katya.baxter@nicta.com.au](mailto:katya.baxter@nicta.com.au)

or call (03) 9035 8080

by Tuesday 5<sup>th</sup> July 2011